Improving Quality of WASH Services in Five Countries During a Pandemic

Momentum Country and Global Leadership

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5-country Initiative to Improve Quality of WASH Services

Objective: To rapidly improve health care facility WASH services in 5 countries during the COVID-19 pandemic

Where: 152 health care facilities in Bangladesh, India, Sierra Leone, Ghana, Uganda

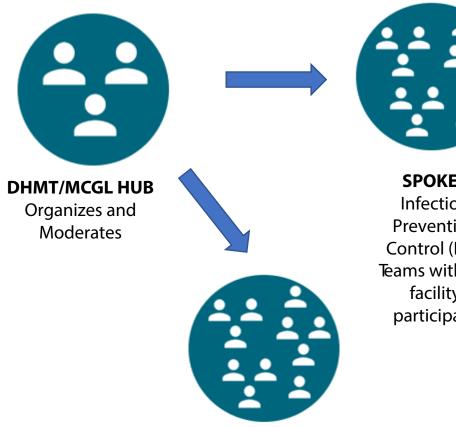
When: Sep 2020 - Sep 2021 (Uganda workplan continues through March 2022)

Key Technical Approaches:

- Strengthening health facility infection prevention readiness
- WASH-focused quality improvement
 - Prioritization of 4 measurable WASH improvement aims to drive improvements (handwashing, PPE, triage, and compliance with cleaning protocols)
 - Virtual QI capacity-building/mentoring for District 'QI Coaches' to be able to support facility teams to rapidly improve WASH services (virtual/in-person)



Quality Improvement (QI) Support Provided to District Facility Networks, including District QI coaches, by MOMENTUM Country and Global Leadership



SPOKES IPC Teams within a facility participate



SPOKES Infection Prevention Control (IPC) Teams within a facility participate



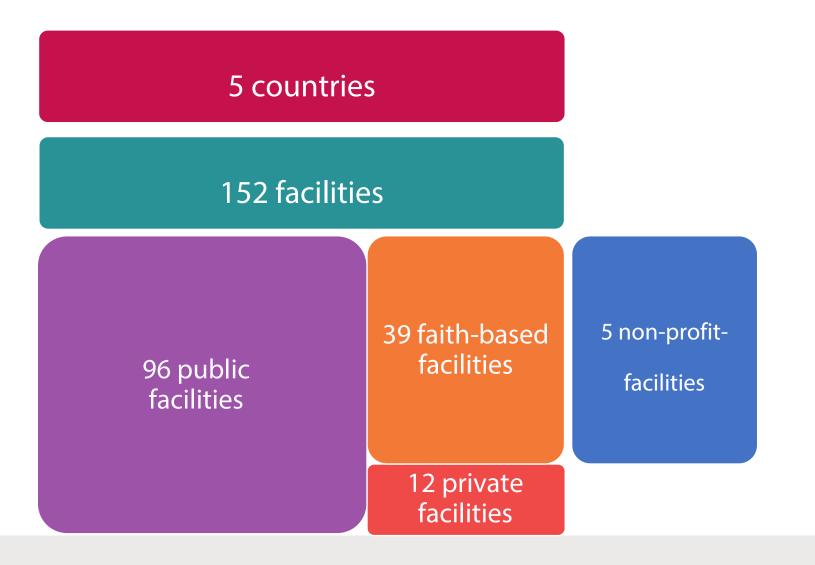




- Virtual facility QI data review meetings
- **Moderated WhatsApp** for peer ulletlearning, performance support and Google site to host Just In Time learning moments
- **In-person support** for lower performing facilities

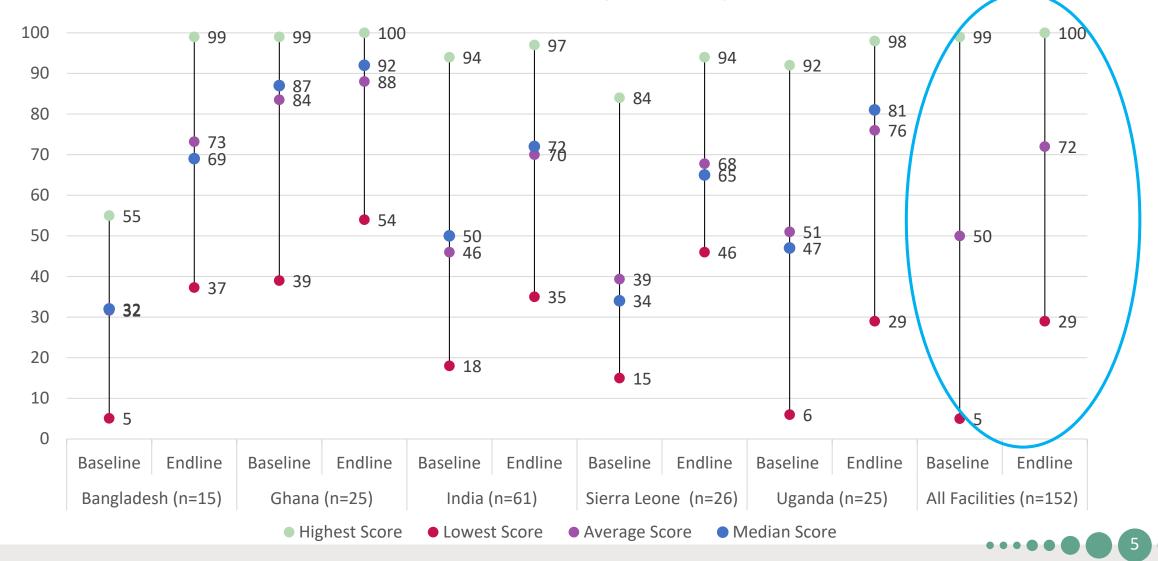


Initiative Reach by the Numbers

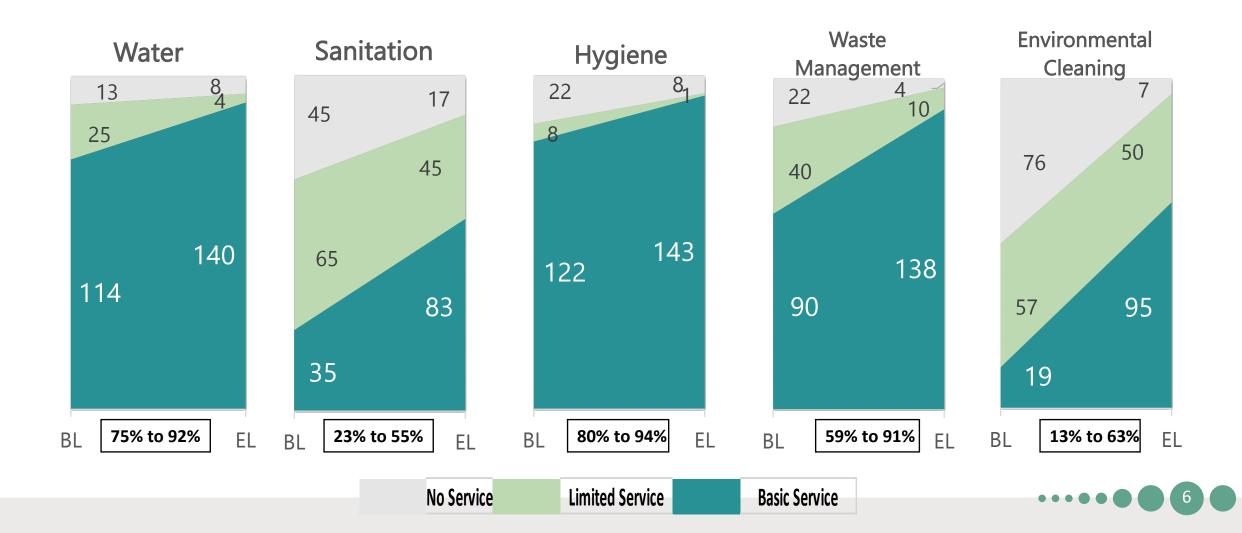


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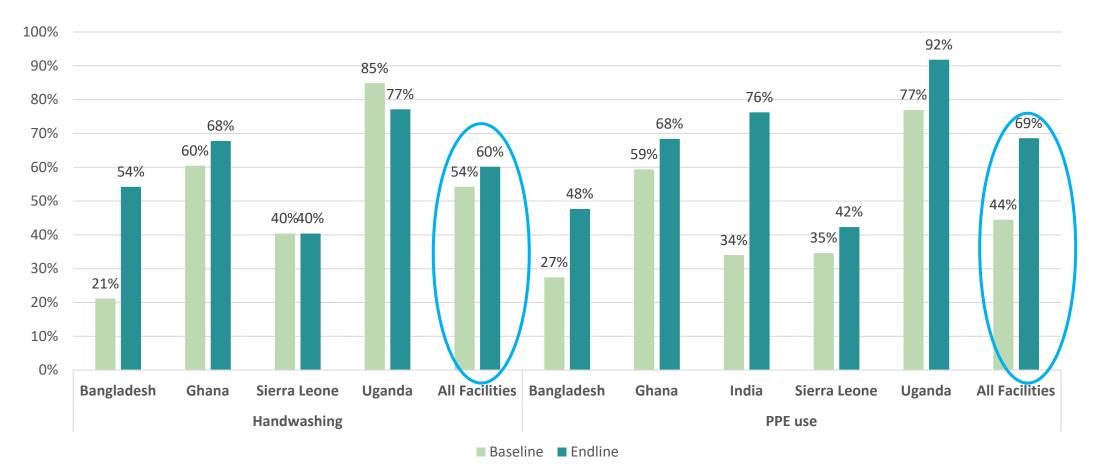
Results: Improved Infection Prevention Readiness Scores from Baseline to Endline in each Country (100-point scale)



Improved Availability of Basic WASH Services in Supported Health Facilities (baseline to endline)



Improved Provider Adherence with Handwashing and PPE Standards (baseline to endline)



How to Continue with Improvements and Sustain WASH Services Improvements

- On-going leadership engagement at all levels to institutionalize QI
- Infrastructure and local structures that promote improvement basic resources (facility readiness) and functional QI teams (QI processes, supervision)
- On-going interaction training, mentorship, and coaching of QI teams
- Clear aligned aims, measures (data usage) and change ideas (use rapid improvement cycles
 "Knowing is not enough;
- Documentation and sharing of best practices

Facility readiness + QI processes = greater, faster improvement!

Knowing is not enough; we must apply. Willing is not enough; we must do." - Goethe

THANK YOU

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